

Terms and Conditions

The right to withdraw from the contract

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the goods, or:

- after 14 days from the date on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last item - in the case of a contract requiring the transfer of ownership of many items that are delivered separately;

- after 14 days from the day on which you acquire, or a third party other than the carrier and indicated by you acquires, physical possession of the last batch or part - in the case of a contract requiring the transfer of ownership of items delivered in batches or in parts .

You can use the model withdrawal form, but it is not obligatory. In order to withdraw from the contract, it is sufficient to send a statement by e-mail: lightupoland@gmail.pl or via post to address:

Light Up Polska Mateusz Pędziwiatr
ul. Bogatyńska 1/32
54-106 Wrocław.

To keep the deadline for withdrawing from the contract, it is enough for you to send information regarding the exercise of your right to withdraw from the contract before the deadline to withdraw from the contract.

Consequences of withdrawal from the contract

In the event of withdrawal from this contract, we will reimburse you for the cost incurred by you, less the cost of delivery. This will be done immediately, and in any case not later than 14 days from the date on which we were informed about your decision to exercise the right to withdraw from this contract.

We will refund the payment using the same payment methods that you used in the original transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of this reimbursement. We may withhold the reimbursement of the payment until we receive the item or until proof of its return is provided to us, whichever occurs first.

Please send back or hand over the item to us immediately, and in any case not later than 14 days from the day on which you informed us of your withdrawal from this contract. The deadline is met if you send back the goods within 14 days from the date of delivery of the product.